

## SMS for Emergency Planning

### Text Message Server Enterprise Edition

Text messaging is a key communications tool. Research shows that over 94% of text messages are read, making SMS one of the most effective ways of communicating in today's society.

At ProcessFlows we have worked closely with a great number of public sector organisations to add this powerful and yet cost-effective messaging medium to their business network. One of the key requirements for SMS messaging in today environment is for Emergency Planning Alerts.



### Overview

Recent e-government directives have meant that many Public Sector bodies are looking at using new technologies to enhance communications and services for their constituents. Many local councils have recognised this and are using SMS messaging to communicate effectively with their communities. This includes alerting their residents of possible emergency situations which include;

*Flooding and Severe Weather Alerts*

*Environmental Alerts*

*Terrorist Alerts*

*Notify category 1 Responders*

*Notify voluntary workers/groups*

*Notification of training courses*

### Features

#### Send and receive SMS messages from:

- MS Outlook, Lotus Notes, Novell GroupWise
- MS Outlook Plug In
- Send from MS Business Objects, including Sharepoint
- TMS Client GUI (Backup to Email)
- Message Delivery/ failure notification
- Bulk SMS

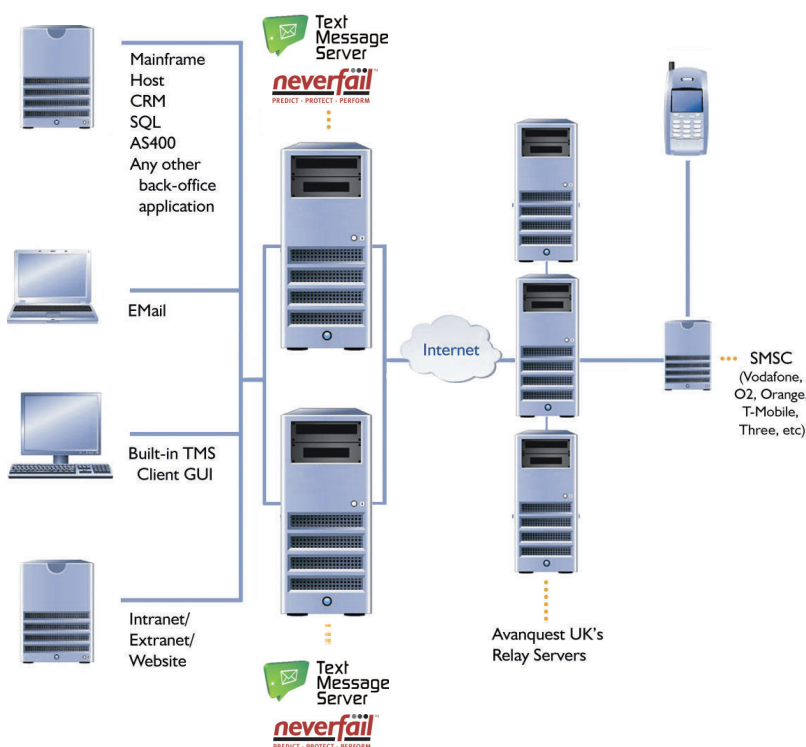
#### DR System/ Live Standby providing continuous availability with Neverfail

- Switchback when Primary Server recovered
- Manual and Automatic failover
- Application/ OS Monitoring
- Continuous Operational Health Checks & Planned Maintenance

### About ProcessFlows:

A leading provider of software solutions that automate business processes and improve communications.

We offer expert advice, provide system integration, installation and training with a first class support structure and customer care programme.



For further information please contact  
ProcessFlows Sales on 01962 835053 or  
email [sales@processflows.co.uk](mailto:sales@processflows.co.uk)