

SMS for the Legal Sector

Telephone-based short-messaging service, or SMS to give it its full name, has grown up, donned a suit and marched straight into the board room of many commercial organisations. Make no mistake about it: SMS is potentially a powerful medium for any business and its power stems from its ubiquity.



Features:

Send and receive SMS messages from within any email client - MS Outlook, Lotus Notes, GroupWise

MS Outlook Plug-in

Allocate SMS DDI numbers to users or departments for seamless two way texting

Message delivery/failure notification

SMS Printer Driver, send from MS Business Objects, Word and Excel

No new hardware required - shared resources

One off system licensing cost

Benefits:

- **Fast, efficient and accurate** – type a text, hit the button and receive a delivery notification. Your message gets sent directly to a colleague in court, a colleague in a meeting or to a client confirming conveyance completion.
- **Cost Saving** – text messaging is cheaper than a phone call – via the Avanquest Relay Service messages can be as little as 5p per text – a fraction of the price of calling a mobile from a land line.
- **Archiving** – every text you send and receive is stored either on Text Message Server SQL database or in your email archive – so there is a permanent record; as part of a compliance path or audit trail, text archiving is essential.

- **Responsive** – morning briefing reminders, schedule information, blanket conference reminders, meeting reminders, server system alerts.
- **Compliance** – Freedom of Information, Sarbanes Oxley, and International Accounting Standards – every modern business has to comply with one or more Acts. Controlling text within a business, linking it to workflow, archiving along with faxes and emails are essential steps – and at Avanquest we have twenty years experience in helping business and commerce to streamline their processes.

“I sit in front of my email inbox for much of my day sending emails. Now I can send texts from Outlook too – and not only send, I can receive replies as well. Whenever one of our technical analysts finishes at a site they text back to the office with the call result. Text Message Server automatically distributes the result and updates the client record in our CRM system.”

Quotes Chris Thompson, Avanquest ProcessFlows CEO

“To maintain our business strategy, we proceeded to implement Text Message Server as a value added extra facility, that assisted the mobile workforce who needed support for mobile phone devices.”

Derek Southall, Partner and Head of Strategic Development at Wragge & Co.

About Avanquest ProcessFlows:

A leading provider of software solutions that automate business processes and improve communications.

We offer expert advice, provide system integration, installation and training with a first class support structure and customer care programme.



For further information please contact Avanquest Sales on 01962 835053 or email sales@processflows.co.uk